

Ring's mission is to make neighborhoods safer. That's why Ring provides Neighbors as a free tool for communities to connect and share valuable safety information—whether or not they own a Ring device.

About Neighbors

Neighbors is a free app created for residents to connect and share hyper-local safety updates and information from reliable sources. Neighbors Public Safety Service is an interface that allows local government and public safety agencies to join Neighbors to help keep residents safe and informed.

Key Neighbors Features

- **Stay Informed:** Millions of residents in communities across the U.S. have joined Neighbors and use it to receive real-time, hyper-local safety updates from fellow users and the local government and public safety agencies that serve them.
- Share Safety Updates: Share safety-related updates with your community by creating a new post or commenting on existing posts in your local Neighbors feed.
- **Customize Your Experience:** Select your neighborhood area of interest, adjust your settings to see only your preferred types of posts in your feed, and select the type and frequency of update notifications you wish to receive.
- Helpful Safety Services: In some neighborhoods, local agencies use Neighbors to connect with residents and share hyper-local safety updates in the communities they serve. Visit Ring's <u>Active Agency Map</u> to see if your local government or public safety agency is on Neighbors.
- User Privacy & Control: When using Neighbors, public safety agencies can only view what residents have posted publicly to Neighbors or what residents have shared in response to a <u>Request for Assistance</u> post. Local government agencies are not able to make Request for Assistance posts or view responses to these posts. Local agencies do not have access to users' Ring devices, live streams or personal information when using Neighbors.



How to Join Neighbors

For Residents: Download the Neighbors App for free on <u>iOS</u>, <u>Android</u> and <u>FireOS</u> devices. You do not need to own a Ring device or any home security system in order to participate on Neighbors.

For Local Agencies: Visit Ring's website at <u>communityprograms.ring.com</u> to complete the form and learn more about NPSS